

Online Transactions

The Department of Community Development and Code Compliance recently completed implementation of the “Customer Online Access” phase of their new inspections and permitting software. The software, developed by Calvin Giordano and Associates, is called “INKforce”. All INKforce modules are web based and contain many features that are accessible to citizens and customers.

The following INKForce modules have been developed and customized to meet the needs of Prince George County: BPT (Building and Permitting Tracking); CET (Code Enforcement Tracking) and POS (Point of Sale).

The BPT module is a comprehensive system that tracks building construction from the application stage through issuance of a Certificate of Occupancy. This is a web based state of the art application. With completion of this final phase, customers are now able to apply and pay for permits from anywhere where they have internet access. In conjunction with the launch of the new software, an Interactive Voice Response (IVR) system was installed. Customers now have the option to schedule inspections and get the results of inspections online or by calling the IVR line. These features are available 24 hours a day.

The CET module is designed to enforce and track building, fire, property maintenance and County Code complaints and violations. This module includes a feature that allows citizens to log onto the INKforce website and submit an anonymous complaint that will then be followed up on by an inspector. It also provides a means for searching the database for active and closed CET cases.

The POS module tracks and receipts all fees that are assessed or collected through the department. This software was developed with the ability to accept several methods of payment to include cash, electronic check, debit and credit cards.

Customers are encouraged to visit the new website and explore all of the new features that are available:

www.epermits.princegeorgeva.org

- Apply for a permit
- Check the status of a permit or search the permit database
- Request an inspection
- Make a payment
- Submit a Property Maintenance complaint
- Search the Code Enforcement Database

If you have questions regarding the website or any of its features, please contact:

inspections@princegeorgeva.org or 804.722.8659

